

[Issue Descriptions]:

CMOS Battery Is Missed Error Message

1. Measure the CMOS battery voltage, it should be 3.3V.



2. Check the CMOS battery production date.
3. Try to change the CMOS battery with the new one.
4. If it still can't solve the issue, please follow the below steps:
 - a: Plug in the adapter and press power on.
 - b: Enter BIOS, adjust date and time, and save settings.
 - c: After saving the settings, please unplug the adapter and shut down the computer directly.

d: Plug in the adapter and start the computer.

Confirm whether there is a CMOS battery missing message.

5. If the above steps can't solve the issue, please send back the device for further analysis and repair.