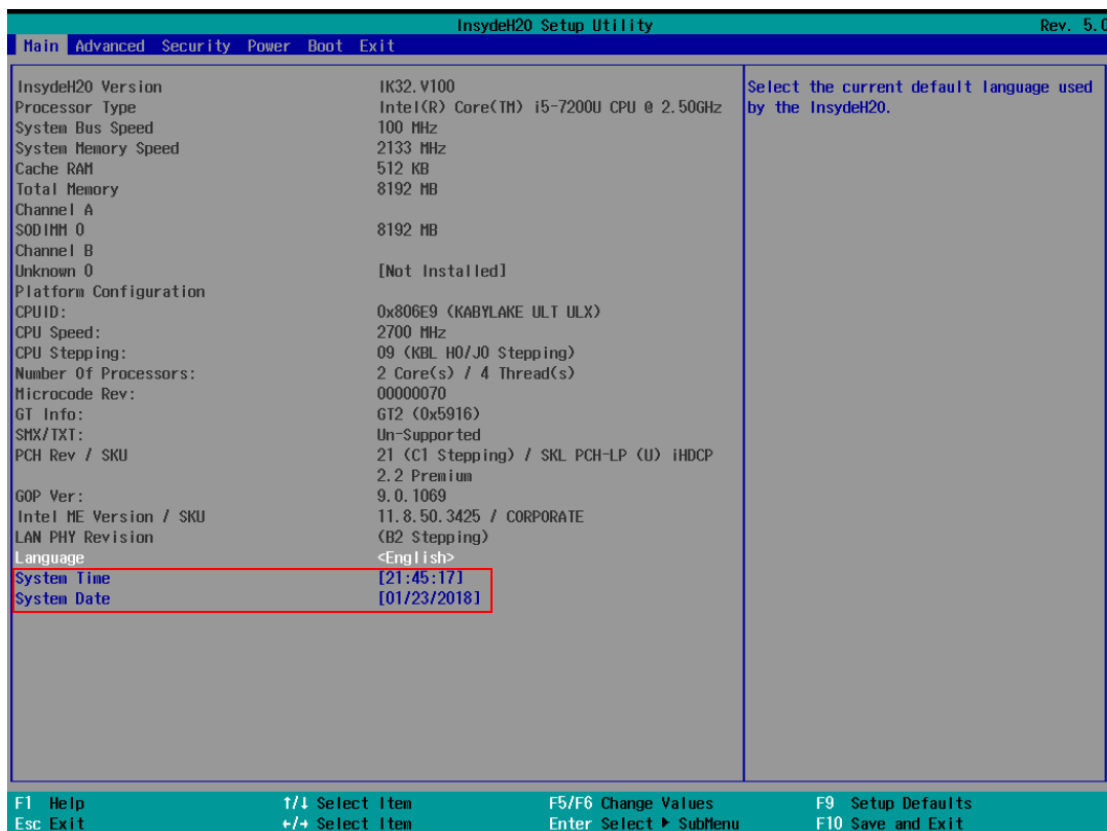# [Issue Descriptions]:System inaccessible time

1. Please go to BIOS setting (press DEL when posting) to reset the time and date. Then restart the device to check if the time and date are correct.

2. If the system cannot restore the time and date, please contact Winmate customer service to get the right SOP to replace CMOS battery.