

[Issue Descriptions]: (RG100) Radio Transmitter and Receiver Malfunction

1. Check the SIM Card for the expiration date, insufficient data plan, or inappropriate installation.
2. Check if the power cord, connection cord, or MIC extension cord are installed and connected successfully.
3. Check if the extended radio equipment is in the same frequency and channel as other radios in use.
4. Check if a 4G/LTE antenna or extended mobile radio antenna is installed and connected successfully.
5. Please reboot the gateway if the TTE radio cannot receive the signal.