

## **[Issue Descriptions]: No backlight**

1. It is possible that the VRD board is damaged.
2. The motherboard or AD board is damaged.
3. Finally, it may be that the panel is damaged.
4. If similar phenomena occur, you can send them back to WM for repair or ask CS for assistance in handling them.

1. Connection problems: Ensure all cables (such as VGA, HDMI, or DP cables) are correctly and securely connected. Loose connections might lead to abnormal screen display.

2. Display setting issues: Some setting problems could cause a completely white screen, such as excessively high resolution, improper refresh rate settings, or other display setting errors.

3. Graphics card issues: A malfunction in the graphics card might be a hardware issue. If it's a laptop, display problems might also be related to the integrated display drivers.

4. Screen malfunction: The screen itself could be malfunctioning. Internal component damage or connection issues might lead to abnormal screen displays.

5. Software issues: Driver problems or operating system errors might cause screen problems.

Updating drivers or the operating system might help resolve such issues.

If the screen displays an all-white screen, you can try the following troubleshooting steps:

Check and ensure all connection cables are

securely connected.

Attempt to adjust display settings, including resolution and refresh rate.

If possible, try using another computer or display device to test the screen.

Update display drivers.

If none of the above resolves the issue, seeking professional help might be necessary, especially if the problem is hardware-related.