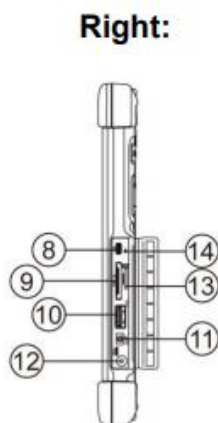# [Issue Descriptions]: Device cannot boot up

- Make sure that LED indicator is not powered off in Hottab.

- Make sure the AC adapter is properly connected.

- If running on battery power, the battery may be depleted, charge the battery.

Or

1. Please check your PC/Tablet user's manual if there is a button to reset hardware function. If yes, please press the button and restart the device again.

Right:

No	Item	Description
8	Micro HDMI	HDMI output to external display
9	LAN/RS232	Adapter port for LAN/RS232 connector
10	USB 3.0	High speed USB port connects to USB devices, such as USB flash drive, mouse, keyboard, printer, etc.
11	Mic In/Line Out	Headset or headphone can be connected (Mic is only supported with 3.5mm 4-pin headset)
12	Power Jack	DC-IN power input jack
13	MicroSD Card Reader	Memory card reader port for MicroSD Card
14	Reset Button	Hardware reset button

2. If there is no reset button, or after pressed the

button still cannot boot up, please contact Winmate

customer service for further support.