

[Issue Descriptions]: Blue screen issue

The TPC/PPC has a dedicate recovery partition stored on the hard drive of the PC to enable quick one key recovery process. This partition occupies about 11GB of the storage space, and comes built in to each PPC/TPC.



IMPORTANT:

Before starting the recovery process, be sure to backup all user data, as all data will be lost after the recovery process.

Refer to the following SOP steps to complete the recovery OS.

Follow the procedure below to enable quick one-key recovery procedure:

- Plug-in the AC adapter to Bay Trail series computer. Make sure the computer stays plugged in to power source during the recovery process.
- Turn on the computer, and when the boot screen shows up, press the F6 to initiate the Recovery Wizard.
- The following screen shows the Recovery Wizard. Click Recovery button to continue.



A warning message about data loss will show up. Make sure the data is backed up before recovery, and click Yes to continue.



Wait the recovery process to complete. During the recovery process, a command prompt will show up to indicate the percent of recovery process complete. The system will restart automatically after recovery completed.

