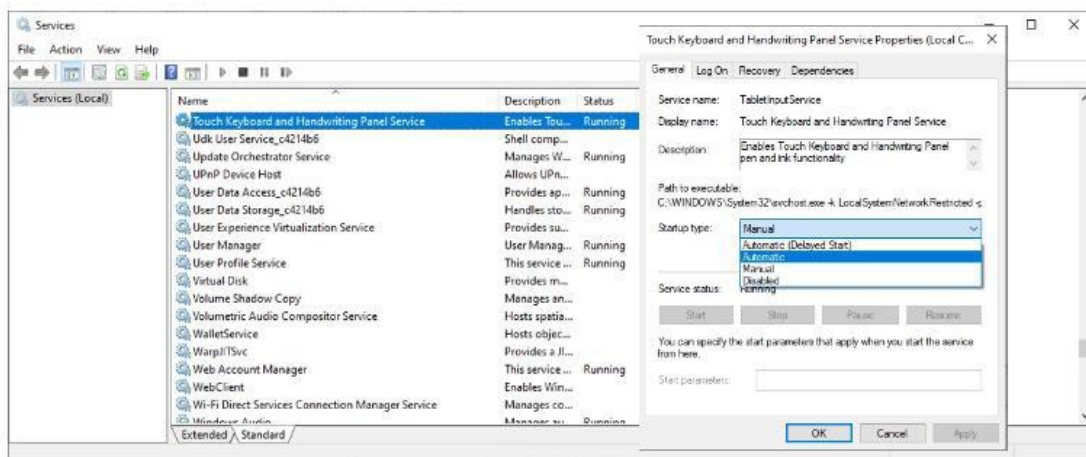# [Issue Descriptions]: Troubleshoot On-Screen Keyboard Function
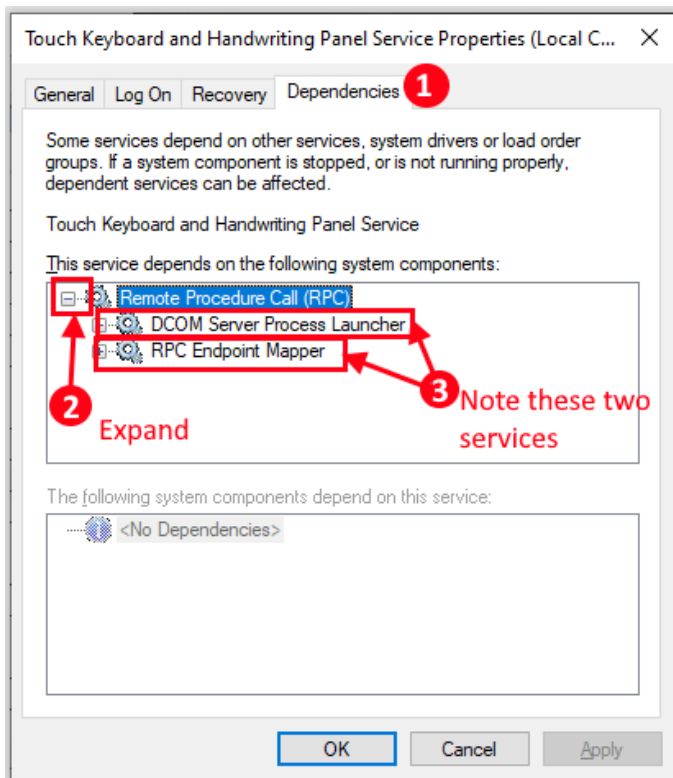
1. Open the Run window by pressing **'Windows key+R'**.

2. Type "**services.msc**" and then press Enter.

3. In the Services window, double-click on "**Touch Keyboard and Handwriting Panel Service**" to open the properties of this service.

4. Make sure the service is running. Set **Startup type to Automatic**.

5. Click **Apply**, then **OK** to save your new settings.

6. **Restart** your computer and check if the on-screen keyboard is now working. If you see that
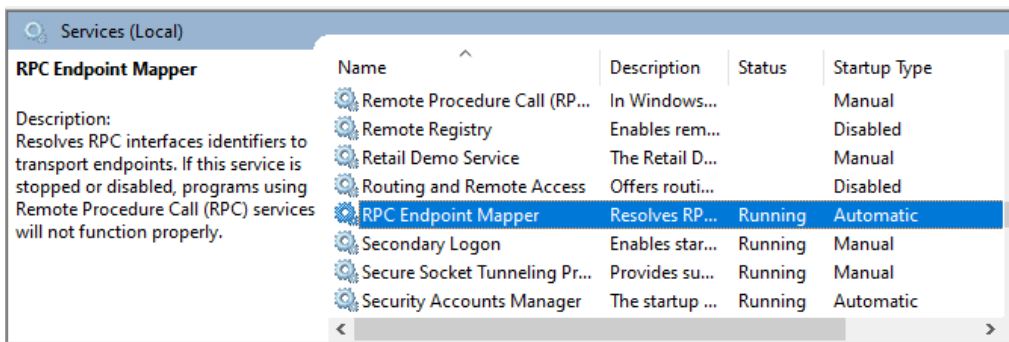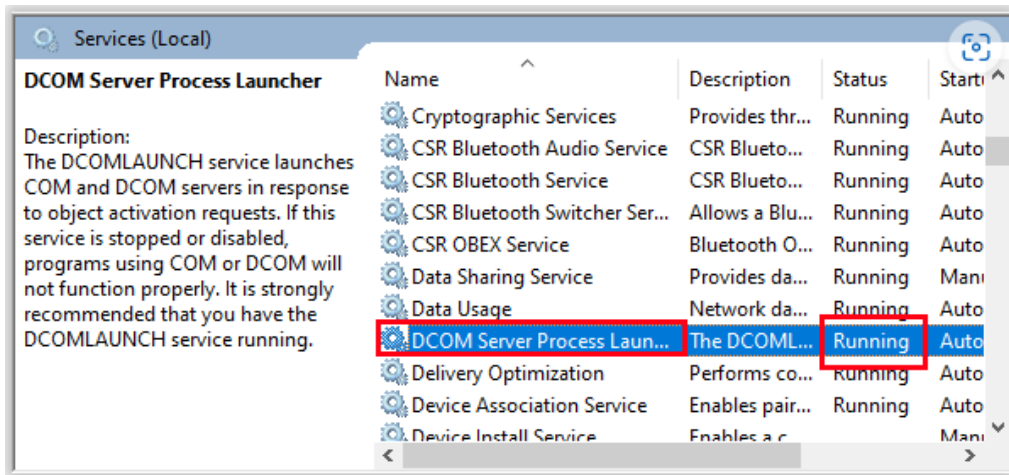
the On-Screen keyboard is not functioning properly go for the next steps to check if all the necessary services are running on your computer.

7. In the **Touch Keyboard and Handwriting Panel Service** Properties window, go to the "**Dependencies**" tab and then expand "**Remote Procedure Call**".

8. Note the services under the Remote Procedure Call. Then, close the Properties window.

9. Now, in the Services window, check if those services (which you have noted) are "**Running**" or not.

10. Double-click on those two services and set them for automatic.

11. Reboot your computer and see whether this configuration is working.