

## **[Issue Descriptions]: The BitLocker Recovery screen appears and the OS will not boot**

1. If the reset button is pressed, a clear CMOS will be generated. If it has a bitlocker set, the CPU's ftpm will be reset, resulting in a "bitlocker recovery" issue

(Time needs to be reset, OS recovery. Due to Intel ftpm being reset)

2. If this phenomenon occurs without pressing it, it is an abnormality in the CMOS battery